

# DELIVERING EFFECTIVE SOLUTIONS FOR CUSTOMER SERVICE



## LeChase is committed to providing solutions that help essential businesses and services within our communities.

A regional bank reached out on a Friday morning looking for immediate help in constructing temporary walls to provide a safer working environment. That afternoon, our team met with the customer to understand the need. Afterwards, we secured the necessary materials, enabling us to start and complete the work on Saturday. Through our team members' fast action, the bank was able to open its doors on Monday with a more effective means to protect its employees and customers.

CASE STUDY



**BEFORE**



**AFTER**

### FRIDAY

- Received call
- Strategy call with owner
- Procured materials

### SATURDAY

- Mobilized
- Completed work

### SUNDAY

### MONDAY

**Owner able to  
open to public**